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Dear Customer,

We hope this email finds you and your family well.

As you are aware, for selling your holdings through Sharekhan, you can either provide Power of Attorney (PoA) or use the Electronic Delivery Instruction Slip (eDIS) facility. In cognizance of the COVID-19 pandemic and the ensuing social distancing norms, we are aware that providing PoA is not feasible and therefore we have made available the alternative eDIS process to allow you to sell your investments.

This communication is to give you an update on the eDIS process.

In the revised process, instead of an OTP, you will be using a TPIN issued by CDSL for authentication.

#### Points to Note

- Your Sell transactions will be authorised via a CDSL-generated TPIN instead of an OTP
- Sharekhan-generated OTP will be discontinued for Sell orders
- The TPIN will be valid for 90 days
- You can regenerate your TPIN from the Sharekhan website
- TPIN generation will be available on the Sharekhan website, Sharekhan app as well as TradeTiger
- You can authorise multiple scrips (up to 10 scrips) in a single eDIS request
- Unlike an OTP, a TPIN is valid for 90 days and you don't have to authorise time and again for unexecuted order quantities
- Once you have blocked the shares, even your Relationship Manager can sell them on your behalf

Sharekhan will generate the TPIN for you on May 20, Wednesday, before 4 PM. You will receive your TPIN from CDSL. This TPIN will not be shared by CDSL with Sharekhan or its employees. Therefore, **it is important that you remember the TPIN for future transactions.**

In case you have not received the TPIN, simply tap [here](#) to generate it. On tapping the link and following the procedure, you will receive a TPIN from CDSL.

This eDIS process change is mandatory and will be implemented from trade date May 21 on all of Sharekhan's digital platforms. Note that iPhone users will have to generate their TPINs via the Sharekhan website.